March 1, 2005

To the honorable Board of Supervisors of Ozaukee County,

2004 was another successful year for the Ozaukee County Sheriff's Office. Due to the hard work of many dedicated employees we have had a positive impact on the county toward our goal of keeping Ozaukee County safe. We have accomplished this in a fiscally responsible manner through efficiency and optimizing revenue opportunities. We are all proud to serve Ozaukee County to the best of our abilities.

It is with regret that I inform you that we lost Lieutenant Edward Hermann in January, 2004. Ed died after suffering a heart attack, and had been fighting heart disease and diabetes for many years. Lieutenant Hermann was a 30 year veteran and it has been difficult to fill his shoes.

Through retirement, the department lost other integral parts of our operation. Sergeant Mark Gierach retired in September 2004, after 30 years of service, and Sergeant Joe Kort retired in June, 2004 after 25 years of service with the department. Both sergeants served in a variety of positions during their careers and both were assigned to the jail at the time of their retirement. Sergeant Gierach and Sergeant Kort will be sorely missed.

The elections of 2004 brought multiple visits from both Republican and Democratic Presidential candidates through Ozaukee County. Our department assisted each time in providing safe travel / escort along the I-43 corridor. We also provided additional manpower and back-up to the President during his May 2004 visit to Concordia College when he presented the commencement speech and during Mrs. Bush's visit to Seek, Inc. in Grafton.

2004 also brought difficult economic times, which called for unusual measures to be taken. In preparing for the year, we closed our Juvenile Detention Center and eliminated five sworn positions, as well as three other half time civilian positions within the department. These included four jailers, one community service / school liaison sergeant, two half-time clerks, and reduced one secretary position from full to half time.

In spite of the changes, we had a very productive year. Our personnel continue to work hard and have been able to keep Ozaukee County safe. Our boarding program continues to be successful and is a boon to the entire county.

The jail kitchen continues to prepare meals for the senior meals program, and in spite of being short staffed much of the year, the work and the product has been excellent. The response has been very positive and the number of meals prepared continues to grow.

In 2001, we instituted a transport team. During 2004, due to the competitive environment of inmate boarding, we were forced to provide transportation of inmates in order to maintain our boarding relationship with Immigration and Customs Enforcement—Chicago. Our agreement with ICE provides for reimbursement of most of the costs of this transportation service. Unfortunately, this arrangement places us in a situation where we must utilize the remainder of our staff to conduct most of our conventional transports.

Drugs account for a great deal of criminal activity, which on its face, has nothing to do with sale, distribution or use. While it is difficult to quantify, many of the crimes we see in Ozaukee County and elsewhere, are due to perpetrators being on drugs, or more often, are due to criminals committing crimes to support their drug use. We continue to actively pursue drug activity on a county-wide basis through the Ozaukee County Drug Task Force. This is a unit made up of deputy sheriff's and police officers from around the county.

The Patrol Division is responsible for the vast majority of our response to calls for service. The deputies assigned to this division conduct all preliminary criminal investigations as well as follow up investigations on many incidents. Another major responsibility of the patrol division is traffic safety and enforcement.

We are proud of our organization and we invite you to visit us at any time. We would be privileged to show you our operations and answer any questions you may have.

Sincerely,

MAURY STRAUB Ozaukee County Sheriff

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#### Law Enforcement Committee Members

Department Flow Chart

Personnel Movement

#### Patrol Division

Overview, Snowmobile Patrol, Special Deputy Program

#### Civil Process Division

#### Detective Bureau

Overview, Juvenile Office, Ozaukee County Anti-Drug Task Force

#### Training Program

Overview, Firearms Training

#### Community Services

Overview, Hunter Education

#### Jail Division

Overview, Secure Juvenile Detention Center, The Huber Law, Health Services, Food Services, Chaplaincy Program, Transport Unit, Literacy Program

#### Records Management and Accounting

Communications Division

New Technology

#### Public-Private Partnerships

Local Emergency Planning Committee, Traffic Safety Commission, Traffic Incident Management Enhancements, Association of Ozaukee County Fire Departments, Critical Incident Stress Debriefing, Ozaukee Peace Initiative

#### Civilian Participation

Internship Program, Civilian Ride-Along, Externships, Citizen Academy

# Ozaukee County Sheriff's Department Law Enforcement Committee

# Ozaukee County Board of Supervisors Law Enforcement Committee

Gerald E. Walker, Chairman

Jack A. Eckert

David W. Barrow, III

Bob Walerstein

Daniel Chaudoir

# Ozaukee County Sheriff's Department Personnel Movement

# Personnel Movement

#### New Hires:

Andrew Mammen—Special Deputy Debra Morrison—Jail Services Norma Neahous—Jail Health Services Michele Lazar—Secretary

Promoted to Patrol: Deputy Marshall S. Hermann

Promoted to Lieutenant: Lieutenant David Guss

Retired: Sergeant Mark Gierach Sergeant Joe Kort

#### Patrol Division

The Ozaukee County Sheriff's Department's **Patrol Division** consists of 18 patrol deputies and four patrol sergeants who provide patrol services 24 hours a day, 365 days a year. These services include coverage of 501 miles of interstate, state, county and town roads.

#### PATROL DIVISION STATISTICS - 2004

	2004	2003	2002	% Change '03—'04
Incidents	5484	5448	7895	+1%
Arrests	765	770	834	-0-
County Ordinance citations	266	337	347	-21%
Motor Vehicle Accidents	887	881	779	+1%
Fatalities	4	2	6	+100%
Traffic Citations	3762	3344	4565	+13%
Warnings	6007	6003	6398	-0-
15 Day Violation Correction Notices	1324	1528	1674	-23%

The Patrol Division provides full law enforcement services for all townships, unincorporated villages and municipalities that do not maintain a law enforcement agency. The population of these areas is over 20,000. The Patrol Division also assists other law enforcement agencies within the county as requested.

The Patrol Division responds to and investigates all criminal activity reported or observed, including domestic violence, disturbance, death, burglary, theft, damage to property, weapon, sexual assault, other assault, fire, mental illness, missing/runaway persons, motor vehicle theft, narcotics, rescue, robbery, suspicious person/vehicle/circumstances, trespassing, wanted person, 911, alarms.

While responding to calls for service of a wide variety, patrol officers are also called upon for the service of civil process and arrest warrants, as well as various special assignments, including D.A.R.E., training, conducting background investigations, and county fair duties.

#### Snowmobile Patrol

The Snowmobile Patrol program was initiated—and is partly funded—by the Wisconsin Department of Natural Resources (DNR). The purpose of the program is to increase law enforcement presence on the snowmobile trails to ensure compliance with state and local laws, and to serve in a public safety awareness role. The Snowmobile Patrol's purpose mirrors that of the patrol division in many respects.

The Ozaukee County Sheriff's Department has two snowmobiles that were purchased with the assistance of the DNR to assist in carrying out the intentions outlined above. The snowmobiles are operated by deputies and special deputies who are certified law enforcement officers. The officers in the Snowmobile Program are alert to situations where enforcement or assistance is called for.

#### Special Deputy Program

The Ozaukee County Sheriff's Department offers the opportunity for individuals to serve their community through the Special Deputy Program. The Special Deputies are part-time, sworn officers who assist the Patrol Division in areas such as security, traffic control, crowd control and other police duties at special events such as the Ozaukee County Fair, Waubeka Flag Day, Port Washington Fish Day, and many community based fun-runs and bicycling events. The Special Deputies are certified law enforcement officers and maintain their certification through monthly in-service training sessions.

# Ozaukee County Sheriff's Department Civil Process Division

#### Civil Process Division

The Civil Process Division is in charge of the intake, service and return of all civil papers brought to the department for such service. There are many different types of civil papers to be served, ranging from subpoenas to seizures of property. This division also handles all foreclosure sales, evictions and repossessions. The Patrol Division assists with these duties as needed.

The Sheriff's Department served 1,718 items of civil process in 2004. The civil process served by the Sheriff's Department brought \$36,295 into the County Treasury. Process is served at no charge to county departments and other entities as required by law. The division scheduled 49 foreclosure sales, of which 26 were held on property valued at \$5.9 million. Additionally, these officers handled 28 evictions and 14 Replevins (repossessions).

#### Detective Bureau

The detective bureau is primarily charged with the investigation of felony crimes, as well as some misdemeanor crimes that are complex in nature, or involve suspects or witnesses residing outside Ozaukee County. The division may, at times, work in a joint effort as a "task force" with other local, state, or federal agencies when a crime (or series of crimes) in a specific geographical area of the state is being committed by one or more persons identified as being responsible for those crimes. This year all members of the detective bureau were sworn in as Special Deputy U.S. Marshals. The detectives are now members of a statewide task force put together for the purpose of locating and apprehending violent fugitives.

The detective bureau handles all death investigations, including homicides and suicides. The bureau also participates in a CORE committee of area police representatives and agents from the Department of Probation and Parole to oversee the sex offender release program that was mandated by law in 1997. The committee is responsible for assessing potential threat to the community in order to determine the appropriate level of community notification. The Detective Bureau registered four parolees/probationers in 2004.

#### Juvenile Office

It is the intent of the juvenile office to promote a juvenile justice system capable of dealing with the problems of juvenile delinquency. It is believed that this approach will protect the community, impose accountability for violations of law, and equip juvenile offenders with the competency to live responsibly and productively. The juvenile office attempts to control delinquency through prevention and apprehension. There are two aspects to delinquency prevention: preventing the original delinquent act, and preventing further delinquent acts after apprehension.

To this end, strong ties have been established with Ozaukee County's Department of Social Services and the Ozaukee County District Attorney, the courts, schools, and citizen groups. These ties ensure an appropriate police and aftercare disposition. Minor offenders are handled in a protective yet firm manner. Parents are alerted to the antisocial behavior of the child, regardless of the offense, and are also made a part of the consequence process. More serious offenses require referrals to juvenile court, either through citation or through a social services juvenile court referral. Both look to the juvenile office for continued input.

# Ozaukee County Sheriff's Department Detective Bureau

A strong partnership also exists between the sheriff's department and Social Services' child protection unit. A detective and a protective caseworker will respond jointly to and investigate reports of suspected abuse and neglect. This cooperation avoids duplication of efforts, causes less trauma for the victim, and enhances the decision-making process.

The current juvenile officer, Detective DeMaine Milbach, carries a caseload of general investigations in addition to his work in the juvenile office. Detective Milbach is also a member of: the Wisconsin and Ozaukee County Juvenile Officers Associations, the sexual abuse treatment team committee, the Sheriff's Department's sex offender registration/community notification unit, and the Sheriff's Department's Special Response Team (SRT).

The juvenile officer speaks to youth and adult groups upon request of schools and community organizations. Topics include criminal and traffic laws, alcohol and drug offenses, child abuse, and gang issues.

#### JUVENILE COURT REFERRALS - 2004

Arson	0
Sex offenses	2
Breaking / Entering	6
Larceny / Theft	6
Motor vehicle theft	4
Other Assaults	5
Forgery / Counterfeiting	1
Stolen Property—Receive/ Possess	1
Weapon violation	2
Liquor law violation	20
Sale / Manufacture—Synthetic Narcotics	1
Possess Marijuana	1
Driving under the Influence	2
Disorderly conduct	23
Runaway	8
All other offenses	31
Totals	
2004	113
2003	205
2002	154
2001	190
2000	157

## The Ozaukee County Anti-Drug Task Force

The Drug Task Force is comprised of officers from the Ozaukee Sheriff's Department, the Police Departments of Mequon, Grafton and Cedarburg, and the Fredonia Village Marshal's Office. Currently, the unit operates with seven agents, one of whom is a limited-term employee funded through a federal grant. Mequon assigns a full-time officer on a two-year commitment. Officers from the other agencies work part-time, their hours varying according to their individual department's needs and staffing levels. The unit as a whole operates as a specialized section of the Detective Bureau. The Detective Lieutenant is the project director and grant expeditor.

The unit investigates criminal drug activity occurring in Ozaukee County and frequently works with drug units in Milwaukee, Washington, Waukesha and Sheboygan Counties, as well as the Wisconsin Department of Justice-Division of Narcotics Enforcement and its Federal counterpart, the Drug Enforcement Administration.

The unit held 15 drug presentations and training programs in 2004 for area law enforcement officers, schools, private industry and the Department of Social Services. The presentations focus on drug and drug user identification, and the laws governing illegal use, possession and delivery of controlled substances and narcotics.

In 2004, the unit executed 12 search warrants. The duties of the Task Force are covert and cannot be readily discussed without compromising its effectiveness. Please refer to the statistics on the next page for a breakdown of enforcement data.

CASE STATISTICS -	1998 THROUGH 2002

	Cases Generated	Persons Arrested	Charges	% Felony
2004	94	87	122	72%
2003	86	37	111	70%
2002	79	49	120	64%
2001	62	51	75	70%
2000	77	93	148	82%

#### Seizures

	Mari- juana (Ibs)	Cocaine (gms)	Crack (gms)	Psi.¹ (gms)	LSD (dose)	Meth. <sup>2</sup> (gms)	MDMA <sup>3</sup> (tabs)	Heroin (gms)	Rx Meds
2004	7.5	535.5	2.7	178.0	0	0	1	7.4	535
2003	32.7	149.1	216.4	521.7	0	292.2	1	11.8	120
2002	22.8	78.5	13.1	0	0	0	0	10.6	18
2001	4.8	2.4	9.4	0	457	0	54	0.7	7
2000	33.25	68.8	1239.5	21.0	10	0	0	6.3	15

<sup>&</sup>lt;sup>1</sup> Psilocybin Mushrooms

<sup>&</sup>lt;sup>2</sup> Methamphetamine

<sup>&</sup>lt;sup>3</sup> XTC (ecstasy)

# Training Program

The Sheriff's Department's 2004 Training Program consisted of both specialized and in-service training within each division of the department. Some of the areas of specialized training that the specific divisions received includes:

- Administrative Division Traffic safety issues, supervision/management, jail supervision, media relations, records management, management/employee relations, weapons training, risk management, anti-terrorism.
- Detective Division Homicide investigation, robbery and cold case investigation, arson investigation, narcotics investigation, voice stress analysis, computer crime on the Internet, gambling investigation and technology, DNA technology, public recorded open meetings, sexual assault and child abuse.
- Patrol Division Street survival, evidence handling, crime scene response, standardized field sobriety testing, accident investigations, identification of intoxicated drivers, emergency vehicle operation, automated emergency defibrillator, CPR, and training officer certifications.
- Jail Division Intoximeter, gangs, juvenile detention, jail certification, jail health, Correctional Emergency Response Team (CERT), and training officer certifications.

The department continued to meet the Wisconsin Training and Standard Bureau's requirements in basic police recruit academy training (520 hours), basic jailer training (120 hours), and the mandatory 24 hours of in-service training for all sworn personnel, as well as co-located juvenile detention center training.

In-house training subjects included firearms defense and arrest tactics, and use of a defibrillator unit. Officers view brief training videos monthly, which provide them with current updates on the law, officer safety issues, and many other job-related topics.

Sheriff's Department employees participated in nearly 4,000 hours of training, most of which was devoted to state-mandated training programs attended by more than 80 participants.

# Ozaukee County Sheriff's Department Training Program

## Firearms Training

Firearms training is managed by the Training Officer and three firearms instructors. Deputies train four times a year at the department's outdoor range. Training is held regardless of the weather.

Each officer must qualify annually with their pistol. Additionally, officers undergo shotgun and less lethal familiarization, as well as a "night shoot" to experience flashlight-assisted shooting and flash point shooting. Other training areas include weapon maintenance, managing weapon malfunctions, and various tactical situations in scenarios involving a deadly force situation. Officers are tested during the year on their knowledge of the law and department policy and procedure regarding the use of deadly force.

Firearms training is augmented by use of a F.A.T.S. (firearms training system). The F.A.T.S. provides scenarios which are displayed on a life-sized screen and create situations which require the officers to make the proper split-second decision: to shoot or not to shoot. The officers are required to use verbalization skills during the scenarios as well as after to justify their actions. Officer reaction times and accuracy are recorded and critiqued. The entire training process provides each officer with invaluable training.

## Community Services

Community Services are coordinated by a Lieutenant and a Deputy who is the department's D.A.R.E. (Drug Abuse Resistance Education) instructor. They facilitate other community related programs, and arrange for speakers on a variety of subjects, including law enforcement careers and crime prevention. The following are some examples of community activities in 2004 involving Sheriff's Department staff:

D.A.R.E. (Drug Abuse Resistance Education) - 150 graduates of the programs

Ozaukee County Fair - Sheriff's Department tent; shared information with county residents on crime prevention, D.A.R.E., Explorers, child files, and hunter safety

**Building Tours** 

Career Day - John Long Middle School

Cedarburg Fire Department - Safety Days

Travel Safety Program - Port Washington High School, Concordia University

Sexual Assault Safety and Awareness - Concordia University

#### Hunter Education

The Ozaukee County Sheriff's Department sponsors a **Hunter Education** course approved by the Wisconsin Department of Natural Resources. The course provides training for students to become safe and responsible hunters. Anyone born on or after January 1, 1973 must successfully complete the course in order to purchase a hunting license in Wisconsin. The student must be at least twelve years of age in order to participate in hunter education.

The classes are conducted by five certified instructors: four deputies and one civilian. The nine weeks course is offered twice a year, with 20 hours of classroom instruction and one three-hour outdoor field day held at the Ozaukee County Sheriff's Department's firing range, when students are tested on their ability to demonstrate what they have learned in the course and are allowed to fire shotguns and rifles at targets.

The program, which is directed by Detective William Steck, certified 56 students in 2004.

#### Jail Division

# BOOKINGS, JAIL POPULATIONS, PRISONER DAYS, AND MEALS 2000 THROUGH 2004

#### The Huber Law

The Huber Law, Section 303.08 of the Wisconsin Statutes, has been in existence since 1913. Persons sentenced under the Huber Law may seek employment, or be gainfully employed, and spend their non-working hours in the jail. Thus, they maintain their sense of self-dignity by supporting their dependents and meeting other financial obligations.

Huber prisoners pay the County for their keep while serving their sentences. They are kept separate from the main prisoner population, are allowed to do their own laundry, and in general have more freedom than other prisoners. The jail averaged 142 Huber prisoners per day in 2004. They paid \$239,865.50 to the County Treasurer for their board.

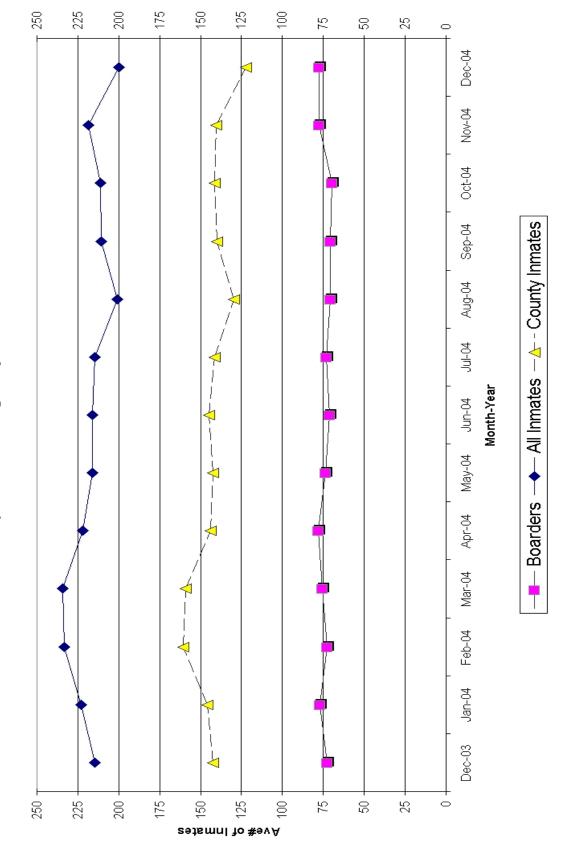
### Jail Bookings

	Total	Ave. Daily	Total Prisoner	Total Meals
	Bookings	Jail Pop.	Days	Served
2004	3,686	216.6	79,279	201,316
2003	3,709	206.9	75,513	198,696
2002	3,555	205.3	74,917	198,202
2001	3,156	188.9	68,945	191,772
2000	3,555	218.3	79,902	227,819

#### Health Services

The jail's health services division is staffed by two full-time registered nurses and one full-time health screening technician. Together, they provide the inmate population with medical and mental health care 12 hours daily, Monday through Friday. The nurses are on call 24/7/365 during off hours. In 2004 a mobile dental unit was contracted to provide dental services within the jail. The Health Services Department received over 2,232 requests from inmates for medical care; and had contact with over 2,498 inmates, which included inmate requests and nurse initiated visits. The number of inmates sent out of the facility for medical needs was 82, and over 68,395 doses of prescription medication were administered.

Ozaukee County Sheriff's Department Jail Population Average Days -- 2004



#### Food Services

The Sheriff's Department, in partnership with the county's Aging Services Department prepares the food for the senior meals program, which distributes daily meals to the elderly at several locations throughout Ozaukee County.

Through the hard work of the dedicated kitchen staff, directed by Kitchen Supervisor Nancy Lucas-Gierach and in collaboration with the county's licensed dietician, the food services division provides meals that meet or exceed all state, federal and Department of Corrections daily nutritional requirements.

The kitchen staff follows a five-week menu cycle in the jail and a thirty-day menu cycle for the senior meals program. Through the guidance of the jail's health services staff, the kitchen is often required to prepare special meals for medical or religious diets. All desserts and main entrées are produced by kitchen staff inhouse as a cost-savings measure to the county and for the benefit of the inmates and the elderly in the senior meals program. The total number of meals prepared and served in 2004 was 201,316.

## Jail Chaplaincy Program

The purpose of the jail chaplaincy program is to identify and meet the spiritual needs of inmates, and to provide a means for established religious groups within Ozaukee County to minister to the inmate population.

The Ozaukee County Jail recognizes the right of inmates to practice the religion of their choice while incarcerated. Substantial efforts have been made by the jail staff to facilitate these rights. A Muslim cleric was added to the program in 2002. All inmates have access to religious resources, services and instruction on a voluntary basis.

# Transport Unit

The Sheriff's Department assigns two full-time deputies to the duties of transporting detained inmates between the Ozaukee County Jail and other county, state and federal detention centers or jails. This transportation function is necessitated by an order of the courts to produce a detained person at court hearings, execution of sentence in Ozaukee County Jail, or transport to a state prison to serve sentence.

The sheriff's department has an agreement with the Federal Department of Homeland Security and the U.S. Marshal's Office to transport federal prisoners and detainees to and from their regional reception offices located in Milwaukee and Broadview, Illinois. While the federal contract reimburses most of the costs of transportation, additional resources are currently necessary to accomplish our other transports.

PRISONER 1	TRANSPORTS	- 2000-	-2004
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	Transports	Hours
2004	487	4,489
2003	362	4,320
2002	341	3,164
2001	501	3,227
2000	546	3,148

## Ozaukee County Jail Literacy Program, Inc.

The Ozaukee County Jail Literacy Program, established in 1992, continues to provide the jail inmates with the opportunity to earn their high school equivalency degrees.

Courses on "Decision Making and Goal Setting" and twelve hours of basic computer skills supplement the high school equivalency program. These classes are intended to provide the inmate with useful skills to help them return to the community and to lower criminal recidivism.

The program is a non-profit organization that relies on public support for a good portion of its activities. It has had 170 graduates, with many more receiving credit for their work within the program.

# Records Management and Accounting

The six full-time civilian employees of the records management team fill the vital role of performing the duties related to the maintenance of the records management system for the Sheriff's Department. These employees are responsible for various duties such as transcribing dictated reports, providing data entry of citations, dissemination of various law enforcement reports, preparation of civil process papers for service by deputies, coordinating information for entry into the jail management program and overseeing the open records procedure.

Received & Paid to County Treasurer	
Open Records & Photocopying Requests	\$2,705.00
Special Deputy Fees	\$3,288.00
Alarm Permit & False Alarm Fees	\$1,955.00
Sheriff Warrant Fees	\$7,068.00
Municipal Inmate Boarding	\$5,040.00
Out of County Prisoner Boarding	\$1,679,860.00
Transportation Reimbursement	\$139,140.00
Senor Meal Program	\$150,602.00
Probation & Parole	\$55,400.00
Drug Grants & Funding	\$37,009.00
State Criminal Alien Assistance Program	\$9,098.00
Other Grants & Funding	\$8,036.00
Restitutions	\$10,433.00
TOTAL	\$2,109.633.00

These staff members also handle reception duties by assisting visitors to the administrative office and jail and directing telephone calls to appropriate individuals and/or departments. A part-time employee assists the anti-drug task force with various secretarial duties.

The accounting team consists of one full-time and one part-time civilian employees who are responsible for the financial records of the department. They operate the inmate commissary fund and safeguard inmate monies by providing an account for deposits and disbursements. They are also responsible for the processing of monies received, invoicing for the jail boarding program and other services, purchasing of equipment and supplies and preparation of departmental payroll.

Additionally, a full-time business manager provides supervision of the records management and accounting staff, assists with preparation of the budget, grants and financial reports, and serves as liaison to the Technology Resources Department.

# Ozaukee County Sheriff's Department Communications Division

#### Communications Division

The Ozaukee County Sheriff's Department's Communications Division operates 24 hours a day, 365 days a year. The dispatch center has a civilian staff of eight dispatchers and one supervisor. During the normal course of a shift, the on-duty dispatcher is in constant radio contact with the deputies and other police and emergency agencies while answering telephones, sending and receiving messages on the Teletype system, and monitoring a great number of public and private alarm systems.

The dispatchers are responsible for answering all emergency and non-emergency telephone calls and radio transmissions for the Sheriff's Department, as well as for the Saukville and Thiensville Police Departments during those agencies' non-business hours and 24 hours a day on weekends. The staff also dispatch for five local fire departments and two local ambulance services.

Each dispatcher must be certified on the TIME (Transaction Information for Management of Enforcement) System by the Crime Information Bureau as this division is also responsible for the entry and maintenance of all warrants issued by the local courts. All temporary restraining orders, injunctions, missing persons, stolen vehicles and numerous other stolen articles must also be entered and maintained.

The staff issued a total number of 8,566 incidents for 2004, which included MEG Unit activity, internal record keeping, and calls for service by the citizens of Ozaukee County to which members of the patrol division were dispatched. Additionally, a minimum of 6,698 calls by the general public for informational purposes, were recorded by dispatch staff in 2004. Emergency 911 calls numbered 1,302. The dispatchers also handled and dispatched 96 calls for the part-time Fredonia Police Department; 992 calls were dispatched and 323 informational calls were processed for the Saukville Police Department; and 587 calls were dispatched and 660 informational calls were processed for the Thiensville Police Department. The dispatch center is the custodian of warrants issued by the Office of the Clerk of Courts. The dispatch staff processed 1,200 warrants in 2004.

New technology obtained for 2004 was the migration from DOS-based CAD IV (Computer Aided Dispatch) to WINDOWS-based CAD V, new phones with multiple line digital display and an upgrade to the Dispatch Center's Audiolog recorder from Windows NT to 2000 server. Work continues with the implementation of Wireless 9-1-1. This technology will allow the Dispatch Center to map the location of a cellular caller dialing 9-1-1 for emergency assistance. The process of implementing this new technology to include a mapping software program, additional phone trunks, and 9-1-1 equipment eligible for reimbursement under grant monies to be collected as a surcharge to cellular users by the PSC is earmarked as a three-year program.

# New Technology

The Ozaukee County Sheriff's Department continues to provide efficient and effective law enforcement services through the utilization of new technology. Two new technologies were purchased and implemented in 2004:

#### JAIL SECURITY CONTROL SYSTEM:

Computerized operation of Door Control, utilizing touch screen technology in all control areas.

# DIGITAL VIDEO RECORDER (DVR):

Records 64 surveillance cameras around-the-clock throughout the facility, allowing retrieval of video up to three months from recording date.

# Public-Private Partnerships

The citizens of Ozaukee County deserve and expect the highest degree of quality when it comes to law enforcement services. The effectiveness of any modern law enforcement agency depends on the cooperation and involvement of the community it serves. The Ozaukee County Sheriff's Department works hard to establish public-private partnerships locally, regionally, and on a statewide level.



## Local Emergency Planning Committee (LEPC)

This committee works closely with local facilities that have hazardous materials on the premises. The committee is comprised of representatives of state and local officials, emergency response agencies, community groups, the media and reporting facilities. The LEPC focus on emergency planning for potential hazardous materials spills, and provides training in hazardous materials emergency mitigation. The Ozaukee County Sheriff's Department is active in the planning, training and emergency response duties of the LEPC.

# Ozaukee County Traffic Safety Commission (TSC)



The TSC meets quarterly to review traffic crash data and discuss traffic safety issues, and then makes recommendations to local officials so that traffic safety records can be improved. Membership includes officials of the Ozaukee County Highway Department, law enforcement officers, medical personnel, educators, Department of Transportation officials and others. The Ozaukee County Sheriff's Department maintains a leadership role with the TSC.

# Traffic Incident Management Enhancements (TIME)

The TIME program is a cooperative effort led by the Wisconsin Department of Transportation (DOT) involving freeway transportation safety. Efforts are directed toward planning and developing strategies and infrastructure to maintain safe traffic flow and minimize delays caused by accidents, stranded motorists, debris on the roadway, and planned events. The program includes representatives from the DOT, emergency services, medical services, education, engineering, media and others.

### Association of Ozaukee County Fire Departments

Since 1969, this association meets quarterly to discuss new standards, procedure changes, new equipment purchases and past incidents. In addition to the local fire departments, the list of associate members includes representatives from the ambulance services, professional medical services, emergency government, Milwaukee Area Technical College and law enforcement. The Ozaukee County Sheriff's Department works closely with this association in areas of mutual service.

# Critical Incident Stress Management Group



Ozaukee and Washington Counties participate in a joint Critical Incident Stress Management Group. This is a cooperative effort of emergency responders, professional medical personnel and mental health advocates who try to deal with the harmful physical and psychological effects suffered by personnel during emotion-charged events. The Ozaukee County Sheriff's Department has taken an active role with the group during training and in stress debriefing sessions.

#### Ozaukee Peace Initiative

The Ozaukee Peace Initiative is a coalition of municipal, county and state agencies working to ensure that the systems addressing domestic abuse in Ozaukee County are accessible, efficient and coordinated - while preserving the safety and dignity of the victims. This coalition affirms the community belief that domestic abuse is unacceptable and utilizes appropriate methods of prevention, education, rehabilitation and punishment.

# Civilian Participation at All Levels

The Ozaukee County Sheriff's Department offers several opportunities for civilians to learn more about our law enforcement operations. These programs offer various degrees of hands-on experience to the participants.

### Internship Program

College students who are preparing for a career in law enforcement are eligible for the internship program, a cooperative effort between the Ozaukee County Sheriff's Department and area colleges and universities. Participants observe and assist personnel within all divisions and receive work/study credit.

#### Civilian Ride-Along

The civilian ride-along program provides the opportunity to ride with a patrol officer for a first-hand look at his/her daily duties. The goal is to help riders understand the problems and concerns of law enforcement while establishing lines of communications between officers and the community.

#### **Externships**

Workforce 2010, a program of partnerships between education, business, community and government, sponsors area educators as candidates for 40-hour externships. The program is usually held during the summer and is similar in nature to an internship. The participant gains experience working with Sheriff's Department personnel in all divisions, and returns to the classroom to share those experiences with students. Workforce 2010 awards a stipend to the participant.

#### Citizen Academy

The citizens of Ozaukee County have a unique opportunity to learn about the technical aspects of our law enforcement operations. Staff instructors present information on the different skills and techniques employed by the different divisions of the department. Participants also have an opportunity to practice some of the things they learned. It is a rewarding experience for both instructors and participants.